



Welcome to Cambridge,

Firstly, a massive welcome to you all. Cambridge is a beautiful and vibrant city in which to live, work and study and I hope you will enjoy a productive and rewarding time whilst with us.

Should you need assistance from the police, there are various ways to get in touch with us.

Always call 999 if someone is in immediate danger or a crime is in progress. If you want to report anything else, such as stolen property, or if you want to provide us with information, visit our website [www.cambs.police.uk](http://www.cambs.police.uk) and click report to fill in a form, or speak to one of our online operators in person by selecting the green speech bubble button at the bottom right-hand side of the page. Alternatively, if you would like to speak to someone, please call 101.

Our website has a crime prevention section where you can find advice on keeping yourself, your home, and belongings safe. There are lots of crime prevention measures you can take before you arrive, such as registering your personal property for free on [www.immobilise.com](http://www.immobilise.com). Other measures are simpler, such as locking your doors and windows when you go out and ensuring people don't tailgate you going into college and university buildings. If you have safety concerns, contact your porters or university security.

If you are going to join the ranks of the cyclists around Cambridge, please remember to wear a cycling helmet, equip your bike with set of working lights and secure it with a robust lock at the designated bike racks or cycle parks around the city.

For your peace of mind, you can register your bike with National Bike Register using the frame number which is etched or stamped on the bikes frame. We hold bike marking events throughout the year with National Bike Register where we can assist with this and provide tamper-proof stickers for your bike that link to your account. Keep an eye on our Facebook account where we'll post these alongside other upcoming events.

Electronic scooters (e-scooters) have increased in popularity in recent years but are still only legal to ride either on private land with the landowner's permission or rented as part of a government trial. Cambridge is one of the city's taking part in such a trial with a company called Voi, and these are the only e-scooters legally allowed on the roads in Cambridge.

E-scooters are considered by law to be vehicles and therefore require insurance. VOI provide this for you, and it is the same as any other vehicle insurance. You must comply with the policy's conditions for the insurance to be valid; these conditions include riding one person per e-scooter and riding on the road rather than the pavement. Please also wear a helmet when riding on e-scooters.

Finally, we operate several official social media accounts through which we communicate important messages, and you can reach out to us. You can follow us on Twitter @CambridgeCops, Facebook Policing Cambridge City and Instagram @cambscops.

If we don't see you in person this Fresher Week, we're still here if you'd like to talk to us.

I wish you every success with your studies.

Yours sincerely,

PC EJ Matthews

City Centre Neighbourhood Team and University Liaison Officer